



# REAL PROPERTY TAX CHANGES

## IMPORTANT - PLEASE READ

### WHY AM I GETTING THIS ASSESSMENT NOTICE?

The assessment notice indicates what the County of Hawai'i has your property valued at as of January 1, 2024; what (if any) your exemption amount is which reduces your taxable value; what your taxable value is and the tax classification. Please review your notice carefully. The market value listed reflects what your property could have sold for on the open market as of January 1, 2024. Your tax class indicates what tax rate will be applied to your net taxable value to determine taxes for your property tax bills, which will be due in August 2024 and February 2025.

If you disagree with anything on this notice, please contact the Real Property Tax Office or file an Appeal by April 9, 2024. The appeal fee of \$50 is non-refundable.

### WHAT ARE MY TAXES FOR JULY 1, 2024 THRU JUNE 30, 2025?

County Council has until June 20, 2024 to determine the tax rates for the upcoming tax year. Until Real Property Tax is aware of the final tax rates, we cannot provide actual amounts of real property taxes that will be due on August 20, 2024 and February 20, 2025.

### WHO CAN I CALL TO TALK TO ABOUT THIS NOTICE?

CONCERN	EAST HAWAII	WEST HAWAII
Value	Appraisal Section (808) 961-8354 (808) 323-4881	
Exemption	Clerical Section (808) 961-8201 (808) 323-4880	

### CONTACT INFORMATION REGARDING PROPERTY

Due to the number of emergencies, squatting and vandalism, the Hawai'i County Council approved a registry that requires on-island contact information be provided for all properties located on the Island of Hawai'i. Please complete this form and return it to the Real Property Tax Division. This data will not be shared with the public.

**Please complete the form below.**

TMK# (also referred to as parcel #): \_\_\_\_\_

<b>Owner</b>	Name:	_____
	Mailing Address:	_____
	City/State/Zip:	_____
	Phone Number:	_____
	Email Address:	_____
<b>ON-Island Contact</b> (If other than the Owner)	Name:	_____
	Mailing Address:	_____
	City/State/Zip:	_____
	Phone Number:	_____
	Email Address:	_____

**The County of Hawai'i is looking for people to join our team!**

Please visit <http://jobs.hawaiicounty.gov> to see all the great opportunities we have to offer and apply online.



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### HOW CAN I LOWER MY TAXES?

The County of Hawai'i offers many benefits which include exemptions, programs, credits and/or dedications which can lower your taxes. Every program requires an application to be filed by a specific deadline. As requirements may change, we recommend you either visit our website at [www.hawaiipropertytax.com](http://www.hawaiipropertytax.com) or call our office at (808) 961-8201 or (808) 323-4880 to see if you qualify.

#### Programs, Exemptions or Dedications

- Homeowner
- Disability
- Veteran's Disability
- Agricultural Use
- Non-Profit / Charitable 501(c)(3)
- Community Food Sustainability
- Kuleana
- Affordable Rental
- Solar Water Heater

### IMPORTANT DATES TO REMEMBER

Jan 1	Real Property Valuation Date
Jan 20	Bills mailed for February 20, 2024 due date
Feb 20	Tax bill due date (for 2 <sup>nd</sup> half installment of 2023 tax year)
Mar 15	Assessment notice mailed
Apr 9	Deadline to file an Appeal
June 20	County Council establish tax rates
June 30	Deadline for filing Homeowners; Disability exemptions and recording of ownership changes affecting these exemptions
July 1	Beginning of tax year
July 20	Bills mailed for August 20, 2024 due date
Aug 20	Tax bill due date (for 1 <sup>st</sup> half installment of 2024 tax year)
Sept 1	Deadline for filing dedication applications
Sept 30	Deadline for filing Solar Water Heater credit
Dec 31	Deadline to file Homeowners, Disability, Affordable Rental, Community Food Sustainability, Kuleana, and other applications

**Timely payments, applications and appeals MUST be USPS POSTMARKED on or before the due date.**  
There are no grace periods.

### CONTACT INFORMATION REGARDING PROPERTY

Return this completed form (on other side) to either our Hilo or Kona offices in-person, email to [rptmapping@hawaiicounty.gov](mailto:rptmapping@hawaiicounty.gov), or mail to:

Hilo: 101 Pauahi St. Ste 4  
Hilo, Hawaii 96720

Kona: 74-5044 Ane Keohokalole Hwy.  
Bldg D, 2<sup>nd</sup> Floor  
Kailua-Kona, Hawaii 96740

Offices are open Monday thru Friday 7:45am to 4:30pm (closed on holidays)

### OTHER QUESTIONS FOR REAL PROPERTY TAX OFFICE?

Check our website for FAQ (Frequently Asked Questions), Links and Updates:

[www.hawaiipropertytax.com](http://www.hawaiipropertytax.com)

Abstracting or Ownership questions:	<a href="mailto:rptmapping@hawaiicounty.gov">rptmapping@hawaiicounty.gov</a>	(808) 961-8287
Billing or Payment questions:	<a href="mailto:rptcollections@hawaiicounty.gov">rptcollections@hawaiicounty.gov</a>	(808) 961-8282
Compliance / Complaints /Reporting:	<a href="mailto:rptcompliance@hawaiicounty.gov">rptcompliance@hawaiicounty.gov</a>	(808) 323-4885
Exemptions / Programs / Changes:	<a href="mailto:rptclerical@hawaiicounty.gov">rptclerical@hawaiicounty.gov</a>	(808) 961-8201 or (808) 323-4880
Valuation Assessments / Ag:	<a href="mailto:rptappraisal@hawaiicounty.gov">rptappraisal@hawaiicounty.gov</a>	(808) 961-8354 or (808) 323-4881

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